

Job Title: Technical Program Manager (TPM)

Role Overview:

We are seeking a skilled Technical Program Manager (TPM) to lead and manage complex technical projects and oversee release processes to ensure high-quality and timely delivery. In this role, you will coordinate cross-functional efforts, manage dependencies, and optimize program and release workflows. The ideal candidate has a blend of technical expertise, strong project management skills, and experience with release management practices.

Key Responsibilities:

Program Management:

- Define program goals, timelines, and deliverables while aligning with organizational objectives.

- Develop and maintain detailed project plans, track progress, and report updates to stakeholders.

- Identify risks, dependencies, and issues early, and implement effective mitigation strategies.

Release Management:

- Plan and manage release schedules, ensuring smooth and timely deployments of software and systems.

- Collaborate with engineering, QA, and operations teams to define release readiness criteria.

- Monitor releases for potential issues, address them proactively, and ensure minimal disruption to production environments.

- Lead post-release reviews to capture lessons learned and improve release processes.

Stakeholder Engagement:

- Work closely with product managers, engineering teams, and other stakeholders to align priorities and gather requirements.



- Communicate program and release statuses, challenges, and progress clearly to stakeholders and leadership.

Technical Collaboration:

- Partner with engineering teams to understand technical requirements, system architecture, and trade-offs.

- Ensure technical solutions align with program goals and address business needs. **#** Process Optimization:

- Implement and refine best practices for program and release management to improve efficiency and quality.

- Drive automation and process improvements in release workflows to reduce time-tomarket and increase reliability.

Cross-Functional Coordination:

- Facilitate collaboration across engineering, product, operations, and other teams to ensure seamless execution of programs and releases.

- Foster a culture of accountability and continuous improvement across teams.

Qualifications:

Education & Experience:

- Bachelor's degree in computer science, Engineering, or a related field, master's degree is a plus.

- 4+ years of experience in technical program management, including hands-on experience managing release processes.

Technical Proficiency:

- Strong understanding of software development lifecycles, release management practices, and Agile methodologies.

- Knowledge on Cloud Technologies is a plus.



- Familiarity with tools such as JIRA, Confluence, Jenkins, Git, or equivalent project and release management tools.

Project & Release Management Skills:

- Proven ability to manage multiple concurrent programs and releases in a fast-paced environment.

- Experience coordinating cross-functional teams and driving consensus among stakeholders.

Communication & Problem Solving:

- Excellent written and verbal communication skills, with the ability to convey technical and program details effectively.

- Strong problem-solving skills and the ability to navigate challenges under tight deadlines.

Preferred Skills:

- Experience in industries such as SaaS, Product companies.
- Certifications like PMP / CSM are preferred.

Why Join Us?

Join a dynamic and innovative team where you will play a pivotal role in delivering impactful projects and ensuring smooth and efficient release processes. This position offers the opportunity to work with cutting-edge technologies and make a tangible difference in the organization's success.