Job Title: Business Analyst

Company Overview

At Siddhan Intelligence, we're a young, dynamic team using cutting-edge tech to solve real-world problems in aviation and logistics. If you're passionate about innovation and growth, you'll feel right at home here.

Location : Chennai
Experience : 3 to 4 years

Role Summary

We are seeking a detail-oriented and strategic Business Analyst to join our product team. The ideal candidate will bridge the gap between business needs and technology, ensuring that our software products deliver value to users while aligning with business goals. This role involves gathering requirements, analyzing business processes, and working closely with cross-functional teams to design innovative solutions.

Responsibilities

- Collaborate with stakeholders to understand business goals, processes, and pain points.
- Gather, document, and validate functional and non-functional requirements.
- Create detailed Business Requirement Documents (BRD) and convert into user Stories, and Use Cases.
- Work closely with product managers and developers to translate business needs into technical solutions and groom it to the technical team and get the output.
- Conduct gap analysis, impact analysis, and feasibility studies by having regular meetings with the team.
- Support the product lifecycle – from ideation to release and post-launch feedback.
- Coordinate and participate in UAT (User Acceptance Testing) and ensure requirements are met.
- Maintain and update product documentation, workflow diagrams, and business process models.
- Identify opportunities for process improvement and automation.

- Stay updated on industry trends, competitor products, and regulatory requirements (especially important in industries like aviation or healthcare).

Required Skills & Qualifications:

- Bachelor's degree in Business Administration, Computer Science, Engineering, or related field.
- 2–5 years of experience as a Business Analyst, preferably in a product or SaaS environment.
- Strong understanding of Agile/Scrum methodologies.
- Proficiency in tools like JIRA, Confluence, MS Excel, Lucidchart, or similar.
- Experience with data analysis, workflows, and documentation.
- Excellent written and verbal communication skills.
- Ability to think critically, problem-solve, and manage multiple priorities.

Preferred Qualifications:

- Experience in the aviation or travel technology domain.
- Understanding of APIs, system integrations, or technical workflows.
- Certifications like CBAP, CCBA, or PMI-PBA are a plus.

Why Join Us:

- Be part of a fast-growing product company building intelligent digital solutions.
- Collaborate with a dynamic and innovative team.
- Work on impactful projects that influence real-world operations.

All applicants are invited to submit their resumes with confidence to **future@siddhanintelligence.com**.